

SingleIPBX

Group & User Pack Feature Matrix

User Feature Class	Feature Name	SingleIPBX User Pack			
		SIP Trunk User	Basic User	Standard User	Premium UC User
Base Feature	Authentication	✓	✓	✓	✓
	Barge-In Exempt	✓	✓	✓	✓
	Basic Call Logs		✓	✓	✓
	Call Waiting	✓	✓	✓	✓
	Calling Line ID Delivery Blocking	✓	✓	✓	✓
	Calling Name Delivery	✓	✓	✓	✓
	Calling Number Delivery	✓	✓	✓	✓
	Calling Party Category	✓	✓	✓	✓
	Charge Number	✓	✓	✓	✓
	Classmark	✓	✓	✓	✓
	Connected Line ID Presentation	✓	✓	✓	✓
	Connected Line ID Restriction	✓	✓	✓	✓
	Customer Originated Trace	✓	✓	✓	✓
	External Calling Line ID Delivery	✓	✓	✓	✓
	Internal Calling Line ID Delivery	✓	✓	✓	✓
	Intercept User	✓	✓	✓	✓
	Physical Location	✓	✓	✓	✓
	Polycom Phone Service	✓	✓	✓	✓
	Preferred Carrier User	✓	✓	✓	✓
	Privacy	✓	✓	✓	✓
Route List	✓				
Third-Party MWI Control	✓	✓	✓	✓	
Third-Party Voice Mail Support	✓	✓	✓	✓	
Basic Feature Add-On	Call Forwarding Always		✓	✓	✓
	Call Forwarding Always Secondary		✓	✓	✓
	Call Forwarding Busy		✓	✓	✓
	Call Forwarding No Answer		✓	✓	✓
	Call Forwarding Not Reachable		✓	✓	✓
	Call Return		✓	✓	✓
	Call Transfer		✓	✓	✓
	Directory Number Hunting		✓	✓	✓
	Flash Call Hold		✓	✓	✓
	Last Number Redial		✓	✓	✓
	MWI Delivery to Mobile End Point		✓	✓	✓
	Three-Way Calling		✓	✓	✓
	Voice Messaging - User		✓	✓	✓
	Voice Messaging - User Video		✓	✓	✓

Standard Feature - Add On	Account/Authorization Codes			✓	✓
	Alternate Numbers			✓	✓
	Anonymous Call Rejection			✓	✓
	Automatic Call Back			✓	✓
	Automatic Hold/Retrieve			✓	✓
	BroadWorks Anywhere			✓	✓
	BroadWorks Communicator Desktop			✓	✓
	BroadWorks Communicator Desktop - Audio			✓	✓
	BroadWorks Communicator Desktop - Video			✓	✓
	BroadWorks Communicator Mobile			✓	✓
	BroadWorks Communicator Mobile - Audio			✓	✓
	BroadWorks Communicator Mobile - Video			✓	✓
	BroadWorks Communicator Tablet			✓	✓
	BroadWorks Communicator Tablet - Audio			✓	✓
	BroadWorks Communicator Tablet - Video			✓	✓
	Busy Lamp Field			✓	✓
	Call Center User Basic			✓	✓
	Call Center User Standard			✓	✓
	Call Forward Selective			✓	✓
	Call Me Now			✓	✓
	Call Notify			✓	✓
	Directed Call Pickup			✓	✓
	Directed Call Pickup with Barge-In			✓	✓
	Diversion Inhibitor			✓	✓
	Do Not Disturb			✓	✓
	Executive			✓	✓
	Executive - Assistant			✓	✓
	Flexible Seating Guest			✓	✓
	Group Night Forwarding			✓	✓
	Hoteling Guest			✓	✓
	N-Way Calling			✓	✓
	Pre-Alerting Announcement			✓	✓
	Priority Alert			✓	✓
	Selective Call Acceptance			✓	✓
	Selective Call Rejection			✓	✓
Shared Call Appearance			✓	✓	

	Shared Call Appearance 5			✓	✓	
	Silent Alerting			✓	✓	
	Speed Dial 8/100			✓	✓	
Premium UC Feature Add-On	Call Center Monitoring				✓	
	Collaborate - Sharing				✓	
	Collaborate - Audio				✓	
	Collaborate - Video				✓	
	Collaborate Guest Client (WebRTC)				✓	
	Custom Ringback User				✓	
	Custom Ringback User - Video				✓	
	Custom Ringback - Call Waiting				✓	
	Custom Ringback Group				✓	
	Custom Ringback Group - Video				✓	
	Hoteling Host				✓	
	Integrated IM&P				✓	
	In Call Service Activation				✓	
	MobileLink				✓	
	Multimedia Unified Messaging				✓	
	Multiple Call Arrangement				✓	
	Music On Hold - User				✓	
	Personal Assistant				✓	
	Personal Mobility Package				✓	
	Push-to-Talk				✓	
	Receptionist Enterprise				✓	
	Receptionist Small Business				✓	
	Receptionist Office				✓	
	Remote Office				✓	
	Sequential Ring				✓	
	Shared Call Appearance 10				✓	
	Simultaneous Ring Personal				✓	
	Two Stage Dialing				✓	
	UC-One User Applications including Communicator Desktop / Mobile / Tablet, and Connect					✓
	Video On Hold - User					✓
Virtual On-Net Enterprise Extensions					✓	
Voice Portal Calling					✓	

SinglePBX Group Pack					
Group Feature Class	Feature Name	SIP Trunk User	Basic User	Standard User	Premium UC User
	Auto Attendant		✓	✓	✓
	Auto Attendant - Standard		✓	✓	✓

Base Group Feature	Call Capacity Management		✓	✓	✓
	Hunt Group		✓	✓	✓
	Incoming Calling Plan		✓	✓	✓
	Intercept Group		✓	✓	✓
	Outgoing Calling Plan		✓	✓	✓
	Preferred Carrier Group		✓	✓	✓
	Series Completion		✓	✓	✓
	Voice Messaging Group		✓	✓	✓
Standard Group Feature Add-On	Call Park			✓	✓
	Call Pickup			✓	✓
	Enhanced Outgoing Calling Plan			✓	✓
	Group Paging			✓	✓
	Instant Group Call			✓	✓
	Music On Hold			✓	✓
	Music On Hold - Video			✓	✓
Premium Group Feature Add-On	Enhanced Outgoing Calling Plan			✓	✓
	Instant Group Call			✓	✓
	Music on Hold			✓	✓
	Music on Hold - Video			✓	✓