



SINGLE SOURCE

Products & Pricing Schedule

Effective 2018

	Rate Schedule		
	Recurring Charge		Non-Recurring Charge
	Cost per Unit	Unit	Install/Activation
Project Management			
	ICB		ICB
Equipment*			
IP Phones - Polycom VVX Series	n/a		MSRP
IP Phones - Polycom Soundpoint Series	n/a		MSRP
LAN PoE Switching Equipment - Cisco Business	n/a		MSRP
IPBX Gateway Firewall Equipment - Edgewater	ICB		MSRP
Managed Firewall Router Equipment - Sonic Wall	ICB		MSRP
Other Equipment	ICB		MSRP
Battery Backup Unit	n/a		MSRP
Installation	n/a		ICB
Provisioning	n/a		ICB
* Discounts and/or Carrier Pass-Thru Charges may apply			
Tech Support & Dispatch*			
Managed Services & Equipment Support	INCLUDED		INCLUDED
IT Support - Remote	n/a		\$75 per hour
On-Site Tech Support - Business Hours	n/a		\$75 per hour / Tech + Trip
On-Site Tech Support - After Hours	n/a		\$99 per hour / Tech + Trip
Cable Drop - Cat5 + Jack (per 150 feet)	n/a		\$150 per cable drop
Emergency After Hour Support & Dispatch	n/a		\$175.00 per Ticket + Hours
* Discounts and/or Carrier Pass-Thru Charges may apply			
Traditional POTS Voice Dial Tone & Integrated Access Circuits*			
Local Service MAC Order	n/a		\$40.00
Local POTS Service Line - Includes Unlimited Domestic Usage	\$49.95	per month	\$99.00
Subscriber Line Fee (SLC)	\$7.50	per month	n/a
Local Number Portability Fee (LNP)	\$0.23	per month	n/a
Interexchange Carrier Charge (IXC)	\$0.48	per month	n/a
SinglePRI - Voice PRI Service - Unlimited Domestic Usage Minutes	\$1,000.00	per month	\$1,500.00
SingleT - Voice & Data Service - Unlimited Domestic Usage Minutes	\$1,000.00	per month	\$1,500.00
Pass-Thru Carrier Service Charges	Pass-Thru	per month	Pass-Thru
* Discounts and/or Carrier Pass-Thru Charges may apply	ICB	per month	ICB
IPBX Managed Enterprise PBX Services*:			
Additional Directory Listings	\$5.00	per month	\$40.00
Unlisted Directory Listing	\$5.00	per month	\$40.00
Unpublished Directory Listing	\$5.00	per month	\$40.00
Local DID Number - All States	\$1.50	per month	\$40.00
E911 Registration Fee per TN	\$1.75	per month	\$40.00
Toll Free Number Fee	\$4.95	per month	\$40.00

Toll Free TN Payphone Call Surcharge	n/a		\$0.75
Bucket of 2,000 In/Out Domestic Local & Long Distance Usage	\$20.00	per month	
Overage Usage Domestic Outbound Rate	\$0.01	per minute	
Overage Usage Domestic Inbound Rate	\$0.03	per minute	
International Calling Usage Rate	\$0.45	per minute	
1+ Outbound Domestic Rate	\$0.049	per minute	
Toll Free Domestic Rate per Minute	\$0.049	per minute	
Toll Free International Rate per Minute	Varies per minute	per minute	
Directory Assistance	\$1.40	per call	
Enterprise Hosted PBX / Maintenance	\$300.00	per month	\$175.00
Disaster Recovery	INCLUDED	24/7	INCLUDED
Group Fee	\$99.00	per month	\$175.00
Premium User Extension	\$49.00	per month	\$40.00
Standard User Extension	\$39.00	per month	\$40.00
Call Forward User	\$25.00	per month	\$40.00
Basic User Extension	\$25.00	per month	\$40.00
ATA Analog Line	\$25.00	per month	\$40.00
SIP Trunk Path or PRI Channel	\$25.00	per month	\$40.00
Voice Mail-Unified Messaging Box	\$10.00	per month	\$40.00
Shared Call Appearance (SCA) User Feature	\$10.00	per month	\$40.00
BLF User Feature	\$5.00	per month	\$40.00
UC Mobility User Feature (Mobile&Desktop)	\$12.00	per month	\$40.00
UC Mobility User Feature (Mobile only)	\$9.00	per month	\$40.00
Call Center Supervisor	\$80.00	per month	\$40.00
Call Center Agent - Basic	\$20.00	per month	\$40.00
Call Center Agent - Standard	\$25.00	per month	\$40.00
Call Center Agent - Advanced	\$80.00	per month	\$40.00
i-Fax Electronic Fax Fee	\$10.00	per month	\$40.00
i-Fax transmission usage	\$0.05	per minute	\$40.00
Hosted Website	\$35.00	per month	\$40.00
Hosted DNS	\$2.50	per month	\$40.00
Hosted POP/IMAP Email	\$5.00	per month	\$40.00
Hosted MS Exchange Email	\$12.00	per month	\$40.00
Hosted Desktop	\$99.00	per month	\$99.00
Hosted Business Server	\$500.00	per month	\$500.00
* Discounts and/or Carrier Pass-Thru Charges may apply			
Conference Calling*			
Meet Me Conferencing Rate per Participant	\$0.08	per minute	n/a
Conference Call Recording	n/a		\$25.00
* Discounts and/or Carrier Pass-Thru Charges may apply			
Voice, Data, Internet Access*			
Managed Internet Access, VPN, & Private Network Services	ICB	per month	ICB
Voice Optimized Access	\$40.00	per month	ICB
Backup Disaster Recovery Connections	ICB	per month	ICB
* Discounts and/or Carrier Pass-Thru Charges may apply			

* Prices subject to change