

REGULATIONS AND SCHEDULES OF CHARGES
APPLICABLE TO SERVICES FURNISHED
BY
SINGLE SOURCE, INC.

This tariff includes the rates, charges, terms and conditions of service for the provision of interstate communications service by Single Source, Inc. and the issuing carriers listed herein between certain locations in the United States.

Service is provided by any means of wire, terrestrial communications systems, satellite, microwave, and other transmission systems, or any combination thereof.

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Effective: March 2, 1999

James Brooker, Vice President
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FCC9901

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CHECK SHEET

All inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>	
Title	Original	*	21	Original	*
1	Original	*	22	Original	*
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CONCURRING, CONNECTING, AND OTHER PARTICIPATING CARRIERS

CONCURRING CARRIERS

No Concurring Carriers

CONNECTING CARRIERS

No Connecting Carriers

OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or charge.
- (S) - To signify a correction or reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by SINGLE SOURCE, INC. for the use of Customers transmitting messages between and among domestic points within the United States as specified herein, subject to the jurisdiction of the Federal Communications Commission ("Commission").

This tariff is available for public inspection during normal business hours at the offices of Single Source, Inc., 11512 Allecingie Parkway, Suite B, Richmond, Virginia 23235.

STATEMENT OF ORIGINATION

The Company's services are offered from all originating locations throughout the United States, served by the Company.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a United Services Telephone switching center or point of presence.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Commission - The Federal Communications Commission.

Company - Single Source, Inc. unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access or Dedicated Transport - A method for a Customer to directly connect two locations of their choice with dedicated (non-switched) services.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Incomplete call - A call in which no Called Station was reached by the Caller (i.e. busy signal or no answer).

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont=d.)

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LEC - Local Exchange Company

Local Access and Transport Area (LATA) - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Premises - A building or buildings on contiguous property.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

Travel Card - A proprietary calling card offered by the Company, which is accessed by dialing a Company-provided access number.

United States - As used in this tariff, the term AUnited States@ refers to the contiguous United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, and the Commonwealth of the Northern Mariana Islands (CNMI).

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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SECTION 2 - TERMS AND CONDITIONS**2.1 Undertaking of the Company**

2.1.1 The Company offers intrastate telecommunications service in conjunction with interstate service.

2.1.2 The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other companies or entities, when authorized by the Customer. The Company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.

2.1.3 No charges apply to incomplete calls.

2.4 Location of Service

Service originates from or terminates to locations served by the Company.

2.2 Limitations on Service

2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.

2.2.2 To the extent that any conflict arises between the terms and conditions of a Service Agreement and the terms and conditions of this tariff, the tariff shall prevail.

2.2.3 Company reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.2 Limitations on Service, (Cont=d.)**

2.2.4 Service provided under this tariff is directly controlled by Company, and Customer may not transfer or assign the use of Service, except with the prior written consent of Company. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.

2.2.5 Customer may request Company to assign one or more sub-accounts for billing purposes and to direct sub-account invoices to affiliates of Customer or other designated entities for payment purposes. Such requests shall not affect the liability of Customer, who shall remain solely liable to Company for payment of all invoices for Service requested and obtained by Customer, whether invoiced by Company to Customer, its affiliates, or other designated entities.

2.2.6 Service may not be used for any unlawful purpose.

2.3 Limitations on Liabilities

2.3.1 In view of the fact that the Customer has exclusive control of his or her communications over the facilities furnished by the Company, and other uses for which facilities may be furnished by the Company, and because of the unavailability of errors incident to the service and to the uses of such facilities and services of the Company, the services and facilities furnished by the Company are subject to the regulations and limitations specified herein.

2.3.2 The Company's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, government orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control, subject to the interruption allowance provisions of this tariff.

SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.3 Limitations on Liabilities, (Cont=d.)**

- 2.3.3** No liability shall attach to the Company by reason of any defacement or damage to the Customer=s premises resulting from the existence of the Company=s equipment of such facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- 2.3.4** If a Customer=s service is interrupted other than by negligence or willful act of the Customer, and it remains out of order for two normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the Customer. The amount of adjustments or refunds shall be made to the Customer. The amount of adjustments or refunds shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the Customer shall be pro rata part of the month=s lat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.
- 2.3.5** The Company=s liability, if any, for its gross negligence or willful misconduct is not limited by the tariff. With respect to any other claim or suit by a Customer or by any others, the Customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Company=s equipments, facilities and associated wiring of the Customer=s premises and further the Customer indemnifies and saves harmless the Company against claims for libel, slander, invasion of privacy or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Company or the use thereof by

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.3 Limitations on Liabilities, (Cont=d.)****2.3.5 (Cont=d.)**

the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company and apparatus, equipment and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company. No agents or employees of any other carrier shall be deemed to agents or employees of the Company.

2.3.6 The Company=s liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, Company=s liability, if any, shall not exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the Customer, under this tariff as an allowance for interruptions. However, any such mistakes, omission, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the Customer, or authorized user, or joint user, or which arise from the use of Customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

2.3.8 The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of authorization codes or communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls form the Customer=s premises, and the placement of calls through equipment controlled and /or provided by the Customer, that are transmitted over Company=s network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.4 Cancellation, Discontinuance, or Interruption of Service by Company**

Without incurring any liability, Company may under the following conditions cancel Service prior to commencement or discontinue or interrupt Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation, discontinuance, or interruption of Service.

- 2.4.1** For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.
- 2.4.2** For Customer's refusal to provide reasonable access to Company or its agents for the purpose of inspection and maintenance of equipment owned by Company.
- 2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4** For nonpayment of any sum due Company for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 2.4.5** Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Company's equipment or Service to others.
- 2.4.6** Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Company may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Company an amount reasonably estimated by Company as the loss in revenues to Company resulting from such unauthorized use plus claims lodged against Company by third parties.
- 2.4.7** Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Company from furnishing Service to Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.5 Cancellation or Termination of Service by Customer**

2.5.1 Customer may, at its option, cancel or terminate the use of Service in accordance with the terms of the Customer=s contract, if applicable, or, if no contract exists, the Customer may, at its option, cancel or terminate the use of Service at any time.

2.5.2 If Customer orders Service from Company which requires special construction or facilities for its use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Company.

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.7 Payment and Billing

2.7.1 Service is billed on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.7 Payment and Billing, (Cont=d.)**

- 2.7.2** Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, shall be charged on any amount remaining unpaid after thirty (30) days from delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 2.7.3** The security of Authorization Codes used by Customer are the responsibility of Customer. All calls placed using such Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer or, in the case of Prepaid Calling Service, shall be deducted from Customer=s account.
- 2.7.4** Company reserves the right to examine the credit record of Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Company before Service is restored.
- 2.7.5** Company reserves the right to collect a deposit, or obtain other forms of security, from a Customer who fails to comply with the payment terms of an applicable Service Agreement or this tariff.
- 2.7.6** Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days after receipt of bill. Adjustments to the Customer=s bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.8 Deposits**

Based upon its review of applicable credit information, Company reserves the right to collect a deposit, or obtain other forms of security, from a Customer prior to providing Service.

2.9 Advance Payments

The Company does not require or collect advance payments from Customers.

2.10 Taxes and Fees

2.10.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.10.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.10 Taxes and Fees, (Cont'd.)****2.10.3 (cont'd.)****A. Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.35
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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.10 Taxes and Fees, (Cont'd.)****2.10.3 (cont'd.)****B. Universal Service Fund Fee (USF)**

Telecommunications services provided by the Company are subject to an undiscountable monthly Universal Service Fund Fee, which is equal to:

1. (Subsidy to provide telecommunications and information services to schools and libraries and rural health care facilities) The gross invoice amounts (exclusive of taxes) attributable to intrastate, interstate and international services multiplied by .58 percent; and,
2. (Subsidy for local service to high cost areas and low income households) The gross invoice amounts (exclusive of taxes) attributable to interstate and international services multiplied by 3.18 percent.

The USF Fee will not be applied to services sold by the Company to a Customer for resale for which the Customer has filed a Universal Service Worksheet, unless the Customer has a de minimis exemption which exempts the Customer from paying directly into the fund. These percentages will be subject to periodic adjustment.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.10 Taxes and Fees, (Cont'd.)****2.10.3 (cont'd.)****C. Presubscribed Interexchange Carrier Charge (PICC)**

For any telephone line, automatic number identification (ANI), terminal, extension, or equivalent for which the Company is designated by the Local Exchange Carrier, cellular service provider, personal communications service provider, or other similar entity to be a Customer's Primary Interexchange Carrier (PIC), the Company will assess the Customer a monthly recurring charge, called a Presubscribed Interexchange Carrier Charge (PICC), for each line or equivalent, that the Company is so designated. The aggregate of these PICCs will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. The PICCs charged by the Company are as follows:

Monthly Recurring Charge:

Per Initial Residential Line	\$0.53
Per Additional Residential Line	\$1.50
Per Single-line Business Line	\$0.53
Per Multi-line Business Line	\$2.75
Per 1st Group of 9 Centrex Lines of fraction	\$2.75
Per Each Additional Centrex Line	\$0.31

These charges apply in addition to the usage and other charges that apply to any service included in this tariff.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.11 Terminal Equipment**

Service may be used with or terminated in terminal equipment or communications systems, such as a PBX or key telephone system, provided by Customer. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Interconnection

Service furnished by Company to Customer may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.13 Inspection, Testing and Adjustment**

2.13.1 Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Company's equipment. Company may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.

2.13.2 Upon reasonable notice, the facilities provided by Company shall be made available to Company by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Company.

2.13.3 Company shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Furthermore, Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) hours.

2.14 Interruption of Service

2.14.1 Customer shall be given a credit allowance for any interruption of Service which is not due to (a) Company's inspection, testing or adjustment, if for a period of two (2) hours or less; (b) mistakes or errors of Customer; or (c) the failure of facilities or equipment provided by Customer.

2.14.2 Credit allowances shall be subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of Customer to notify Company immediately of any interruption of Service for which a credit allowance is desired. Before giving such notice, Customer shall ascertain that the trouble is not being caused by action or omission of Customer, or is not in facilities or equipment, if any, furnished by Customer and connected to Company's facilities.

2.14.3 Reseller is solely responsible for receiving, reviewing, and responding to any requests received from its customers for credit due to interruption of Service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)
2.14 Interruption of Service, (Cont=d.)

2.14.4 For the purposes of credit computation, every month shall be considered to have seven hundred twenty (720) hours.

2.14.5 No credit shall be allowed for any interruption of Service of a continuous duration of less than two (2) hours.

2.14.6 Customer shall be credited for an interruption of Service of two (2) hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the Service affected for each hour or major fraction thereof that the interruption continues. The formula for calculating credit shall be as follows:

$$\text{Credit} = \frac{A}{720} \times B$$

where,

"A" = Outage time in hours

"B" = Total monthly fixed, non-usage sensitive charge for affected facility

2.15 Method for Calculation of Airline Mileage

The airline mileage between two (2) cities can be calculated using the vertical (V) and horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's

Install Equation Editor and double-click here to view equation.

F.C.C. Tariff according to the following formula:

where V1 and H1 correspond to the V&H coordinates of City 1, and V2 and H2 correspond to the V&H coordinates of City 2.

SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.16 Toll Free (i.e., 800/877/888) Service**

2.16.1 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

2.16.2 The Customer must obtain an adequate number of access lines for Toll Free Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Toll Free Service to any Customer that fails to comply with these conditions.

2.16.3 Each Toll Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll free telephone number associated with Toll Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.16 Toll Free (i.e., 800/877/888) Services, (Cont=d.)**

2.16.4 If the Customer requests assignment of a specific Toll Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Toll Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll free telephone numbers hereunder or Customers who subscribe to and use Toll Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll free number; however, upon placing a number actually and substantially in use, as defined above, Toll Free Service Customers do have a controlling interest in this toll free number(s).

Toll Free Service Customers may retain the use of their toll free number assignments, even following changes in their toll free carrier and/or Responsible Organization

2.16.5 If a Customer places an order for the Company to carry Customer's already existing toll free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Toll Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll free number(s) to the Company Resp. Org. If the Customer elects to retain a non-Single Source Resp. Org., the Customer must notify Single Source of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont=d.)**2.16 Toll Free (i.e., 800/877/888) Services, (Cont=d.)**

2.16.6 It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.16.7 If a Customer accumulates more than \$10.00 of delinquent Toll Free Service charges, the Company reserves the right not to honor that Customer's request for a Resp. Org. change until such charges are paid in full.

2.22 Termination Liability

Unless otherwise specified in individually negotiated contracts, the termination liability for services purchased under a Term Agreement will be equal to:

1. Monthly charges: 100% of the balance of the total billing payable during the remaining balance of the term;
2. Usage rate reductions: the difference between the usage rate for the selected term plan and the usage rates for the longest term plan that the Customer could have satisfied prior to early discontinuance of service; and
3. Minimum usage charges: the total monthly minimum usage charge multiplied by the number of months remaining in the term.

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SECTION 3 - DESCRIPTION OF SERVICES**3.1 General**

Each Customer is charged individually for each call placed through the Company. Customers are billed based on their use of the Company's long distance service.

3.2 Availability of Service

Company offers interexchange telecommunications service which is available to customers twenty-four (24) hours per day, seven (7) days per week.

3.3 Timing and Billing of Calls

3.3.1 Usage sensitive charges are based on the actual usage of Company's network. Such charges are measured in Conversation Minutes. Each call is rated separately and fractional call charges are rounded up to the next penny.

3.3.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Company will employ industry accepted standards for the timing of calls. Chargeable time for a call shall end upon disconnection by either party.

3.3.3 If Customer believes it has been incorrectly billed for a call, Company shall, upon notification, investigate the circumstances and issue a credit as appropriate.

3.3.4 The amount of any credit issued to Customer by Company shall not exceed the calculated usage charges for a call with a duration equal to the lesser of three (3) minutes or the actual duration of the call being credited.

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SECTION 3 - DESCRIPTION OF SERVICES, (Cont=d.)**3.4 Time-Of-Day Rate Periods**

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period or Off-Peak Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Martin Luther King Day*
Presidents' Day*	Memorial Day*	Columbus Day*
Veterans' Day**		

* - Applies to Federally observed day only.

** - When this holiday falls on Sunday, the Holiday rate applies on the following Monday. When this holiday falls on a Saturday, the Holiday rate applies to calls placed on the preceding Friday.

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SECTION 3 - DESCRIPTION OF SERVICES, (Cont=d.)**3.5 Single Source Message Toll Service**

Single Source Message Toll Service is available to Customers who originate direct dialed calls over switched or dedicated access lines. When volume discounts are available, the volume is determined by the Customer=s total monthly Single Source billing to the same account. Rates are based on month-to-month service or on term commitments as described below.

3.5.1 Switched Toll Service

Calls originate over standard switched access lines. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. No time-of-day discounts apply. Service is available in month-to-month, one year, two year, and three year terms.

3.5.2 Dedicated Toll Service

Calls originate over standard dedicated access lines. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. No time-of-day discounts apply. Service is available month-to-month or for a one year term.

3.5.3 Travel Card Service

Travel Card Service allows customers to use Single Source= service while away from their home or office. Customers must dial an access code, identification number and the destination telephone number. This service is available only to those Customers subscribing to the Company's direct dial product. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. No time-of-day discounts apply. Service is available in month-to-month, one year, two year, and three year terms.

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SECTION 3 - DESCRIPTION OF SERVICES, (Cont=d.)**3.6 Toll-Free Service (e.g., 800/877/888)****3.6.1 General**

Toll-Free Service is an offering that allows the calling party to charge each call to the called party without operator assistance. Calls terminate to the customer over local exchange company provided switched access circuits. By the use of specially assigned prefixes, such as 800, 877, 888, or other prefixes assigned by BellCore, the charge for each call is automatically billed to the Customer.

3.6.2 Switched Access Toll Free Service

Switched Access Toll Free Service calls are terminated over a standard switched line. Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. No time-of-day discounts apply. Service is available in month-to-month, one year, two year, and three year terms.

3.6.3 Dedicated Access Toll Free Service

Calls terminate over dedicated access lines purchased from the Company or provided by the Customer. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. No time-of-day discounts apply. Service is available in month-to-month, one year, two year, and three year terms.

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SECTION 4 - RATES**4.1 General**

Each Customer is charged individually for each call placed through the Company. Customers are billed based on their use of the Company's long distance service.

4.2 Single Source Message Toll Service**4.2.1 Switched Access Toll Service**

Interstate rates, per minute:

Base Rate	\$0.1000
One Year	\$0.0950
Two Year	\$0.0900
Three Year	\$0.0850

4.2.2 Dedicated Toll Service

Interstate rates, per minute:

Base Rate	\$0.0800
One Year	\$0.0750
Two Year	\$0.0700
Three Year	\$0.0650

4.2.3 Travel Card Service

Interstate rates, per minute:

Base Rate	\$0.2500
One Year	\$0.2500
Two Year	\$0.2300
Three Year	\$0.2000

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SECTION 4 - RATES, (Cont=d.)**4.3 Toll-Free Service (e.g., 800/877/888)****4.3.1 Switched Access Toll Free Service**

Interstate rates, per minute:

Base Rate	\$0.1000
One Year	\$0.0950
Two Year	\$0.0900
Three Year	\$0.0850

4.3.2 Dedicated Access Toll free Service

Interstate rates, per minute:

Base Rate	\$0.0800
One Year	\$0.0750
Two Year	\$0.0700
Three Year	\$0.0650

4.4 Directory Assistance

A Directory Assistance charge applies per call for telephone numbers, area codes, and/or general information requested from the Directory Assistance operator. Customers may receive up to two numbers per request. No call allowance applies. The charge applies whether or not the operator furnishes the number(s), area code(s), or other information. A Call Completion charge applies for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number. Call Completion is available where technically feasible.

Directory Assistance, per call	\$0.95
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SECTION 4 - RATES, (Cont=d.)**4.5 Late Payment Charges**

Interest Charges of 1.5% per month will be assessed on all unpaid balances of more than thirty days old.

4.6 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value exceeds \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the face value of the check, whichever is greater.

4.7 Restoration of Service

A Reconnection Fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

4.9 Special Promotions

Company may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

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